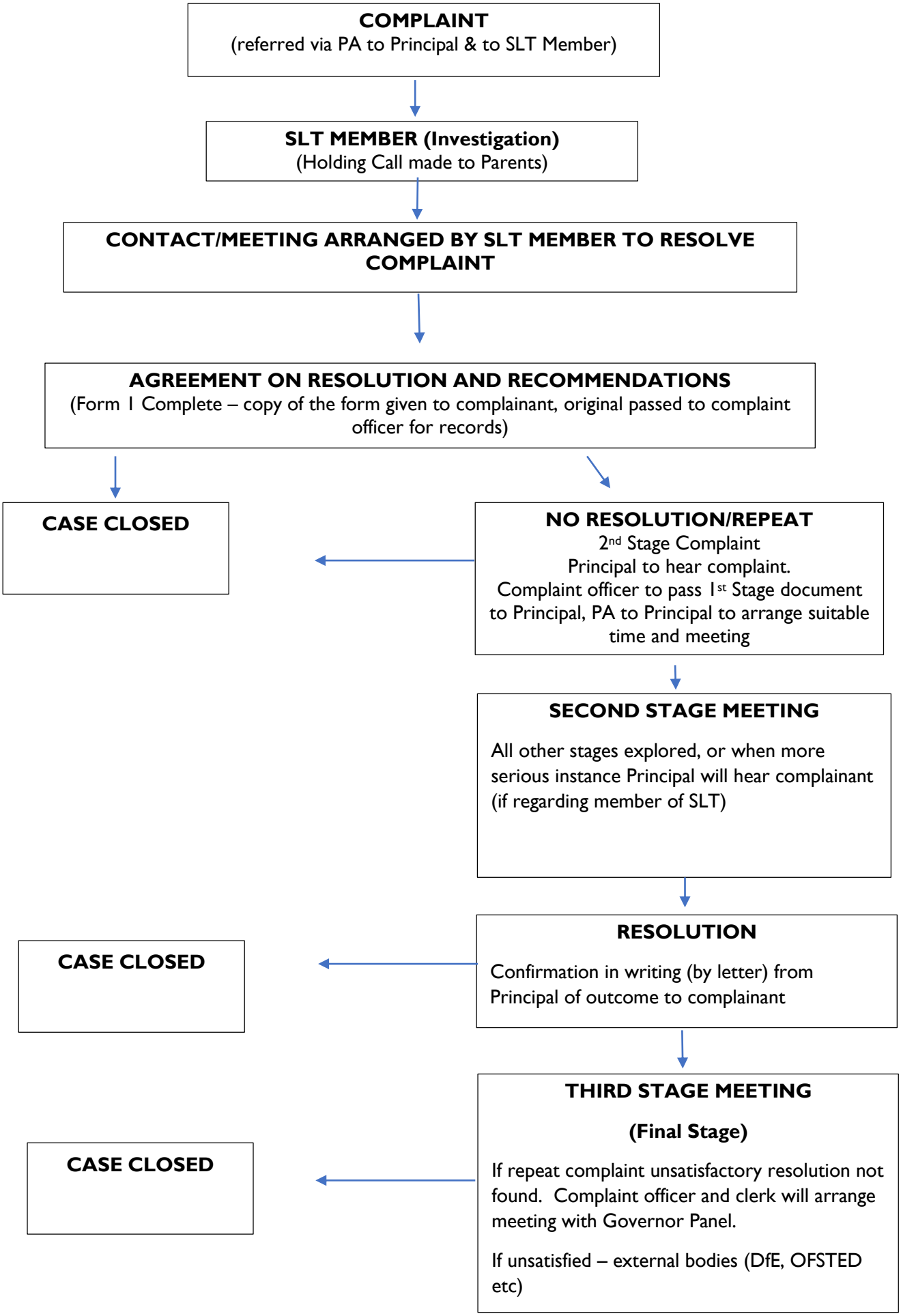
RSA ACADEMY COMPLAINT FLOWCHART

Annex A